

There are a number of reasons why you may wish to contact the haematology team about your child.

Some situations mean your child should be seen straight away, they are:

- Fever of 39°C (101F) or higher
- Severe headache, dizziness or stiff neck
- Pain in the chest or difficulty breathing
- Severe pain or swelling of the tummy
- Very pale lips or palms
- Painful erection in boys lasting more than 2 hours
- Confusion or drowsiness when they would normally be awake
- Change in speech or loss of speech
- Fits (convulsions)
- Weakness of one or both sides of the face or body or inability to walk

In these situations you should phone the haematology Consultant or Specialist Registrar (contact numbers below) straight away to tell them briefly what the problem is and that you are on your way to Ward M3. If necessary call an ambulance first.

Haematology Consultants:

- Dr. Welch
- Prof. Vora or
- Dr. Payne or
- Dr Patrick or
- Haematology Specialist Registrar

0114 271 7000 ask Switchboard to bleep the doctor on call for haematology

You may have to wait a few minutes to be put through.

This service is available to children with sickle cell disease 24 hours a day 7 days a week. You do not have to go through Clinic or Emergency Department (A&E)

At other times you may be worried about your child because of less severe symptoms, for example:

- Pain which you have not been able to control with medicines at home
- Fever less than 39°C
- Cough
- Episodes of shortness of breath or fast breathing
- Headaches which come and go.

In these cases you can phone as above or phone ward M3 (the Haematology Ward, which is always open) so that you can discuss the problem with the doctors or nurses there, who may take details and ask one of the senior doctors to phone you back.

Or you may simply want to talk through some issues that have arisen between clinic visits:-

- Questions about activities at school or nursery
- Questions about immunisations
- Concerns about diet or growth
- Concerns about bedwetting
- These are just a few examples, please feel free to phone about any concerns

If this is the case you can ask for your clinic visit to be brought forward by phoning the clinic clerk on 0114 2717268 or you can ask for the doctors to get in touch with you for a discussion over the phone by contacting the secretaries on 0114 2717477 – both in office hours only

or

You could contact Nurse Consultant Vicky Vidler or Haematology Nurse Specialist Louise George on: 0114 2717329.

You may need to leave a message for her to phone you back.

You can also contact Sheila Daley, Haemoglobinopathy Nurse Counsellor on 0114 2717707. You may need to leave a message for her to phone you back.

We hope this information leaflet is helpful, please let us know if there are any changes or additions you would like to see.

Information Leaflet number:
Author/Contact:

759^(15/12/2014)
Jenny Welch

Sheffield Children's 
NHS Foundation Trust

When and How to Contact the Haematology Team for Sickle Cell patients and their families

For further advice contact:

Main hospital number: 0114 271 7000

Patient Advice & Liaison Team (PALS)
The Children's Hospital
Western Bank
Sheffield
S10 2TH

PALS office: 0114 271 7594

www.sheffieldchildrens.nhs.uk

Review 2016

Our young patients
are at the centre of everything
we do and all our work is focused
on providing them with the
best facilities, equipment and
experience possible, helping to
provide a world-class facility that
is positioned at the very forefront
of paediatric care.

The
Children's
Hospital
Charity 

www.tchc.org.uk

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