

SCFT Service Equality Objectives 2013-15

Objective	Detail	Equality Group	Completion Date
Improvement of the Sheffield Children's Hospital Facilities for Resident Families	New Home from Home - for resident parents of children in Critical Care and Neonatal Care, built in conjunction with the Sick Children's Trust.	Improved facilities for families of disabled children	Dec 2013
New Out-patient Facilities – easy access to centralised clinic and support departments, e.g. Pharmacy, Therapies, X-ray and Diagnostics.	<p>Direct lift access from parking to all OP and IP departments.</p> <p>All OP Departments on ground floor.</p> <p>Information Booths: Multi Lingual, Audio and Visual information on Hospital booking and services.</p> <p>Way finding signs to be based upon Picture Icons rather than English language signs.</p> <p>Language Line speaker facilities to be available in all consultation rooms</p>	<p>Improved facilities for families of disabled children</p> <p>Improved facilities for families where English is not first language</p>	March 2015
New In-patient Facilities – wards based upon best design evidence with 70% single en-suite family rooms, dedicated play and school facilities.	<p>Single Rooms:</p> <ul style="list-style-type: none"> Improved privacy and dignity En-suite disabled bathrooms Bed End TV package including ethnic / religious minority channels and non English language channels 	<p>Improved facilities for families of disabled children</p> <p>Improved facilities for families where English is not first language</p> <p>Improved privacy and dignity for all cultural groups</p>	Dec 2015
Emergency Department	<p>Review of all common patient information leaflets:</p> <p>Translation based upon previous year most common languages encountered at ED.</p>	Improved facilities for families where English is not first language	Dec 2013

	Anticipate EU expansion with translation into Romanian and Bulgarian.		Jan 2014
	Website has translation facilities		Nov 2013
Achievement of UNICEF Baby Friendly accreditation	Employ Baby Friendly Coordinator to provide training for staff in supporting breast feeding mothers.	Facilitating pregnancy and maternity support	April 2013
	Review all policies relating to breast feeding facilitation.		March 2014
	Improve provision of breast feeding facilities to our staff and families including provision for expressing and storing milk.		March 2014