

# Embrace

Yorkshire & Humber Infant & Children's  
Transport Service



## Parent Information Leaflet

## **Welcome to Embrace Yorkshire & Humber Paediatric & Neonatal Transport Service.**

The transport of your son or daughter is an extremely anxious and stressful time.

The need for transport may be to go back to your local hospital or for specialist care at a regional centre.

You may initially feel scared and a loss of control. These feelings are not uncommon. We aim to provide care and support for you and your child and are happy to answer any questions you may have.

### **Who are we?**

The Embrace transport team is a team of highly skilled staff with the appropriate specialist skills to safely care for your child during their transfer.

This may be a combination of a doctor, transport nurse and advanced nurse practitioner. Occasionally we will bring staff who are receiving further training in transport. When we arrive we will introduce ourselves to you and the staff caring for your child. Following a full handover from the staff, we will concentrate on assessing, stabilising and preparing your child for transfer. At this time we may be busy but will keep you informed.



## Specialised equipment

The equipment being used will depend on your child's age, size and condition. The staff transporting your child will be happy to inform you on what is being used. This may include monitoring equipment, infusion pumps and a breathing machine. The ambulance your child will be travelling in is specially designed, providing all the necessary facilities for specialist care whilst on the move.

## Getting ready for transfer

The whole process may take some time, please do not be alarmed if this is the case. It is important your child is safe for transfer.

Once ready please don't be scared to touch or kiss your child. A favourite toy or blanket can accompany them if you wish. We will ask you for your contact details and give you the contact details and directions to the receiving hospital.

## Can I travel with my child

There may be the opportunity, if your child's condition allows, for one parent to travel in the ambulance, but this will be assessed by the team at the time. It may not be possible due to space or safety issues but we will, where possible, try to keep you with your child. We feel this is beneficial for your child and you as parents. If it is possible for you to travel, and you decide to take the opportunity, it is important that you bring only one small piece of hand luggage, due to limited storage in the ambulance.

Not all parents wish to travel and that is OK too. This may be a good opportunity to make arrangements for other children or to pick up any belongings you may need. If you do not have access to private transport the referring hospital staff will discuss arrangements with you.

If you are unable to travel in the ambulance please do not attempt to follow it. Please make sure you travel at a safe and steady speed.

## **What happens at the receiving hospital**

When we get to the receiving hospital we will explain to the medical and nursing staff what has happened both before and during the transfer. We will then move your child to their new bed or cot.

If you are not present at this time they will ring you to let you know they have arrived safely and give you an update on your child's condition.

Each hospital ward has slightly different facilities and policies such as visiting and staying with your child. The staff will be happy to discuss these with you when you arrive.

The Embrace Team is here to offer you help, support, advice and information. Please do not hesitate to speak to us about any aspect of your child's care and transfer.

You can find out more information about Embrace on our website:

[www.embrace.sch.nhs.uk](http://www.embrace.sch.nhs.uk)

If you have any comments that you feel you can't talk about at the time, please use the feedback form that the team will give you. Spare forms are available on the website, or you can email us on:

[embracepatientfeedback@sch.nhs.uk](mailto:embracepatientfeedback@sch.nhs.uk)

You can also get support and advice through the patient advice & liaison service (PALS) at the hospital to which you are being transferred. This includes help with complaints and also advice on available services.